



Job Title: Applications Engineer
Department: Project Delivery
Location: Fairport NY, USA
FLSA Status: Exempt

COMPANY OVERVIEW

RailComm is one of the only companies in the world that provides railroads a software-based solution that is focused on train control & railroad management. Headquartered in Fairport, NY, our solutions automate an expanding network of connected devices that generate real-time information which is used to coordinate and optimize the rail infrastructure.

Joining RailComm's innovative team translates into continual opportunities to expand on what you can do. Our motivated employees come together with a wide variety of skills and backgrounds to create talented teams of problem-solvers. At RailComm, your potential is unlimited! We are looking for exceptional people to complement our growing team. If you enjoy a challenging, creative environment, like to learn and have the passion and drive to make a difference, RailComm may be the place for you.

RESPONSIBILITIES

The Applications Engineer (AE) is responsible for implementing system designs in accordance with specific customer requirements. As an AE you will implement existing control system features and assist with testing new features. You'll need to apply sound engineering principles to help assure the final product meets internal and external standards of quality, consistency and proper documentation.

General Role Responsibilities include but are not limited to:

- Setup, troubleshoot and provide training on our railroad specific control systems, including train dispatching software, remotely and on-site as needed
- Perform integration testing
- Create test procedures for system installation and cutovers
- Provide exceptional customer service in a railroad environment, in person and remotely
- Configure and troubleshoot computer hardware, software and basic network technology
- Work with low voltage electrical circuits and electronics
- Read and interpret electrical schematics
- Produce clear and accurate project documentation using Microsoft Office applications
- Collaborate with internal business groups and work on cross-functional teams as needed
- Assist with system maintenance and software updates
- Provide remote customer support and occasional after hours support as needed



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REQUIREMENTS

- AS or BS Degree in Electrical or Computer Engineering
- Minimum of 2 years' experience working with control systems
- Experience working with Microsoft SQL databases a plus
- Knowledge working with Microsoft Office applications
- Self-confident individual, demonstrating professionalism
- Exceptional organization and communication skills both written and orally
- Ability to work well in a team oriented environment
- Highly motivated individual able to grasp complex systems and learn quickly
- Must be a self-starter with excellent problem solving and analytical skills
- Able to travel, both domestic and international up to 25% of the time working in various climates and conditions and able to lift up to 50lbs

OUR EMPLOYEES ARE OUR BEST ASSET AND WE OFFER THEM A RANGE OF BENEFITS INCLUDING

- 100% Company sponsored Dental and Vision Plan
- Company funds 80% single plan, 70% family plan for Company sponsored Health Insurance
- FSA spending accounts
- 50K Life Insurance Policy bought for all employees, 100% Company funded
- Generous company match on 401(k) contribution
- Supplemental Life Insurance available through Principal
- Short term and long term Disability Plans
- Paid Vacation
- 10 Company paid Holidays

OUR CORE VALUES

- We treat everyone with respect
- We are innovative, always learning, in everything we do
- We are committed to providing value to our customers
- We are committed to working in a collaborative team-oriented environment to achieve common goals
- We practice safety, first and foremost

If you are a self-driven Applications Engineer and this sounds like you, then apply today!

Qualified candidates: Please submit resume to hr@railcomm.com

RailComm is an equal opportunity employer

WWW.RAILCOMM.COM