ELECTRONIC TRACK WARRANT

A MOBILE WORKER APPLICATION

With eTWarrant work crews send track warrant requests digitally to the dispatcher. Voice exchange is no longer required.

INCREASE PRODUCTIVITY
Dispatcher reviews and confirms requests when available

SAVE TIME
Crews OS or clear warrants without final confirmation from the dispatcher

INCREASE SAFETY
Digital forms remove potential human error during voice exchange

KEEP RECORDS
All activity and digital communication are saved on server for review

SECURITY
eTWarrant requires password verification

MOBILE WORKER
DIGITAL AUTHORIZATION SYSTEM

Digital data exchange for field personnel that increases crews' and dispatchers' productivity. These applications eliminate the need for voice communications and paper forms that can be a source for human errors. All field activities are performed via the Mobile Worker's web-based user interface that can be accessed via portable devices with internet access.

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FEATURES

- Web-based application accessible on any laptop or tablet with internet access

- User password protected at every step of the request process

- Seamless integration with existing DOC® Dispatch System

- Digital transmission can be bypassed for traditional voice requests if required at any time

- Digital in-form message exchange available between the dispatcher and field employee

- All messages must be acknowledged by recipient

- Application web page does not time-out during loss of connectivity

- Field employee selects location and limits of the authorization

- DOC System auto-fills pre-existing track bulletins and other special instructions

- Dispatcher confirms limits and the use of additional lines

- Track warrants are issued after DOC System validation and conflict-checking processes

WORKFLOW

REQUEST
Workers in the field request authorities digitally via eTWarrant

QUEUE
Requests filter into a dispatchers queue in the DOC System

REVIEW
Dispatchers review warrant details and accept the request

ACKNOWLEDGE
Workers in the field acknowledge the warrant status and unread messages

ISSUE
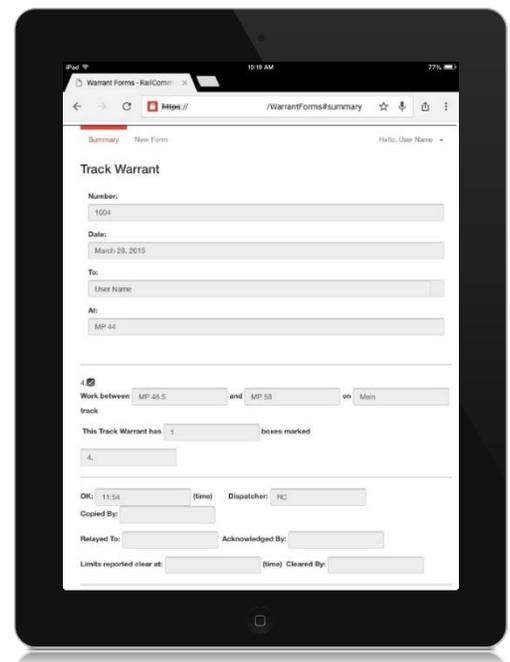Once acknowledged, the track warrant is now active

EXCEPTIONS
Dispatcher can reject the request or modify the track warrant details

OS | REPORT CLEAR
Workers in the field can OS or report clear a track warrant without further action from the dispatcher

NOTIFICATIONS
Dispatcher receives notifications of all requests, OS, and cleared track warrants through the notification window

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Contact us and request a demo.